

# VISITOR/SUPPORT PARTNER GUIDELINES

**Effective Date: June 30, 2022**

**General Guidelines: Applies to all visitors/support partners at all applicable locations.**

**Must be symptom-free. Symptoms include:**

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| <ul style="list-style-type: none"> <li>• fever 100°F or higher</li> <li>• cough</li> <li>• shortness of breath or difficulty breathing</li> <li>• chills</li> <li>• muscle pain (not related to exercise)</li> <li>• sore throat</li> </ul> | <ul style="list-style-type: none"> <li>• new loss of taste or smell</li> <li>• runny nose</li> <li>• nasal congestion</li> <li>• headache</li> <li>• severe fatigue/exhaustion</li> <li>• nausea or vomiting</li> <li>• diarrhea</li> </ul> |
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- ✓ Cannot have had a diagnosis of COVID19 in the last 10 days OR exposure to known positive case in last 14 days OR awaiting the results of a COVID19 test (not including pre-surgical COVID19 test).
- ✓ Sauk Prairie Healthcare (SPH) requires every person over the age of two (providers, staff, patients, visitors, etc.) to wear a minimum of a barrier mask in areas where patients are, or can be present.
  - Barrier Masks provide a higher level of protection than face coverings they prevent respiratory droplets that are in the air from entering your mouth and nose and they stop your respiratory droplets from reaching other people.
  - Anyone who arrives with a cloth face mask will be provided a barrier mask to wear. The mask must cover both the nose and mouth and be worn the entire time you are in an SPH facility.
  - Patients who are not able to tolerate wearing a mask over the mouth and nose, should contact your healthcare provider by phone or through the MyHealth portal.
- ✓ Visitor/support partners must be 16 years or over (exception: siblings in Birth Center).
- ✓ Pediatric patients – Two visitor/support partners permitted.
- ✓ Congregating in common spaces is not permitted.
- ✓ Respect physical distancing (maintain 6-foot distance).
- ✓ Food must be consumed in patient room. Café dining is staff-only at this time.
- ✓ Clergy may visit patients as members of care team. Virtual clergy visits are available.

LOCATION/SERVICE	GUIDELINE
Emergency/Urgent Care	Up to two patient support partners permitted to accompany the patient into the exam/treatment area per screening protocol. Visitors must remain in the department.
Surgery Center – Outpatient	Up to two visitor/support partners may accompany patient. Leaving and re-entering is permitted.
Birth Center	<p><b>During Labor:</b> One support partner may accompany patient (leaving and re-entering is permitted).</p> <p><b>Post-Partum:</b> Siblings can visit once daily for two hours. Two adult visitors at a time, in addition to the support partner, visiting no more than two hours per day.</p> <p><b>Sibling and adult visiting hours: Noon – 6pm.</b></p>

LOCATION/SERVICE	GUIDELINE
Joint Health Center	Up to two patient support partners (Coach or visitor) permitted. Leaving and re-entering is permitted.
Acute Care – Med/Surg	Up to two visitors/patient support partners at a time permitted. Switching visitors and leaving and re-entering permitted.
Medical Imaging	One visitor/support partner can be permitted to escort the patient to the department and may be allowed to wait in a designated waiting area.
Primary Care Clinics	One visitor/support partner permitted. More than one parent/guardian of a minor permitted.
Surgical Associates/Urology	One visitor/support partner permitted and must accompany the patient during the appointment.
Orthopedic Associates	One visitor/support partner permitted and must accompany the patient during the appointment.
Better Health Center	One visitor/support partner permitted and must accompany the patient during the appointment.
Wound Care Center	No visitors/support partners permitted due to space limitations.
Rehab Services	No visitors/support partners permitted except for one parent/guardian of a minor.
SSM-Dean Specialty Clinics	Two visitors/support partners permitted.
UW Specialty Clinics	Adult patients are permitted to have one visitor (age 16 or older).
Associated Podiatrists	One visitor/support partner permitted.
Prairie Clinic Women’s Health Center	One visitor/support partner permitted.
Pastoral Visits	Pastoral visits are permitted at all times and are considered care team members, not “visitors.” Clergy must check in at main lobby or emergency department reception desk prior to entering patient care areas. Virtual visits available.