

# VISITOR/SUPPORT PARTNER GUIDELINES

Effective Date: March 15, 2023

**General Guidelines: Applies to all visitors/support partners at all applicable locations.**

**Must be symptom-free. Symptoms include:**

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| <ul style="list-style-type: none"> <li>• Cough</li> <li>• Fatigue</li> <li>• Headache</li> <li>• Sore throat</li> <li>• Fever or chills</li> </ul> | <ul style="list-style-type: none"> <li>• Shortness of breath</li> <li>• Muscle or body aches</li> <li>• New loss of taste or smell</li> <li>• Nausea or vomiting, diarrhea</li> <li>• Congestion or runny nose</li> </ul> |
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- ✓ Cannot have had a diagnosis of COVID19 in the last 10 days or awaiting the results of a COVID19 test (not including pre-surgical COVID19 test). Please do not enter the building if this applies to you.
- ✓ Mask must be worn by anyone exposed to COVID19 within the past 10 days.
- ✓ Pediatric patients – Two visitor/support partners permitted.
- ✓ Visitors under age 18 must be accompanied by an adult.
- ✓ No visitor limits for patients receiving end-of-life care (Visitation of COVID + patients will be determined on a case-by-case basis).

| LOCATION/SERVICE                          | GUIDELINE  |
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| Emergency/Urgent Care                     | Up to two patient support partners permitted to accompany the patient into the exam/treatment area per screening protocol. Visitors must remain in the department.   |
| Surgery Center – Outpatient               | Up to two visitor/support partners may accompany patient. Leaving and re-entering is permitted.  |
| Birth Center                              | <p><b>During Labor:</b> One support partner may accompany patient (leaving and re-entering is permitted).</p> <p><b>Post-Partum:</b> Siblings can visit once daily for two hours. Two adult visitors at a time, in addition to the support partner, visiting no more than two hours per day.</p> <p><b>Sibling and adult visiting hours: Noon – 6pm.</b></p> |
| Joint Health Center                       | Up to two patient support partners (Coach or visitor) permitted. Leaving and re-entering is permitted.   |
| Acute Care – Med/Surg                     | Up to two visitors/patient support partners at a time permitted. Switching visitors and leaving and re-entering permitted.   |
| Medical Imaging                           | One visitor/support partner can be permitted to escort the patient to the department and may be allowed to wait in a designated waiting area.  |
| Primary Care Clinics                      | One visitor/support partner permitted. More than one parent/guardian of a minor permitted.   |
| Surgical Associates/Urology               | One visitor/support partner permitted and must accompany the patient during the appointment.   |
| Orthopedic Associates                     | One visitor/support partner permitted and must accompany the patient during the appointment.   |
| Better Health Center                      | One visitor/support partner permitted and must accompany the patient during the appointment.   |
| Wound Care Center                         | No visitors/support partners permitted due to space limitations.   |
| Rehab Services                            | One visitor/support partner permitted except for one parent/guardian of a minor.   |
| SSM-Dean Specialty Clinics                | Two visitors/support partners permitted.   |
| UW Specialty Clinics                      | Adult patients are permitted to have two visitors (age 16 or older). <b>MASK REQUIRED</b>  |
| Associated Podiatrists                    | One visitor/support partner permitted.   |
| Prairie Clinic -<br>Women’s Health Center | One visitor/support partner permitted.   |
| Pastoral Visits                           | Pastoral visits are permitted at all times and are considered care team members, not “visitors.” Clergy must check in at main lobby or emergency department reception desk prior to entering patient care areas. Virtual visits available.   |