

VISITOR/SUPPORT PARTNER GUIDELINES

Effective Date: January 14, 2022

General Guidelines: Applies to all visitors/support partners at all applicable locations.

Must be symptom-free. Symptoms include:

- fever 100°F or higher
- cough
- shortness of breath or difficulty breathing
- chills
- muscle pain (not related to exercise)
- sore throat
- new loss of taste or smell
- runny nose
- nasal congestion
- headache
- severe fatigue/exhaustion
- nausea or vomiting
- diarrhea

- ✓ Cannot have had a diagnosis of COVID19 in the last 10 days OR exposure to known positive case in last 14 days OR awaiting the results of a COVID19 test (not including pre-surgical COVID19 test).
- ✓ **Medical-grade ear loop face masks supplied by SPH must be used at all times – No Exceptions.** Those who cannot tolerate a personal face covering will not be allowed to enter.
- ✓ Visitor/support partners must be 18 years or over per adult patient.
- ✓ Pediatric patients – Number of support partners depends on location.
- ✓ Congregating in common spaces is not permitted.
- ✓ Respect physical distancing (maintain 6-feet distance).
- ✓ Food must be consumed in patient room. Café dining is staff-only at this time.
- ✓ Clergy visits permitted for end-of-life situations or when patient has no other visitors. Virtual clergy visits are encouraged.

LOCATION/SERVICE	GUIDELINE
Emergency/Urgent Care	NO VISITORS. Exceptions: <ul style="list-style-type: none">* Pediatric patients – one support person* allowed.* End of life/Critically Ill – visitors* allowed in coordination with nursing team.* Cognitively impaired or physically impaired patients - one support person* allowed. * Note: In all cases, when a visitor/support person is allowed they must be symptom-free (fever, cough, shortness of breath). No visitors under age 16 will be allowed except under extraordinary circumstances.
Surgery Center – Outpatient	Visitor/support partner may accompany patient. Leaving and re-entering is permitted.
Joint Health Center	One patient support partner (Coach or visitor) permitted. Leaving and re-entering is permitted.
Birth Center	One support partner may accompany patient. Leaving and re-entering is permitted.
Acute Care – Med/Surg	One visitor/patient support partner at a time permitted. Switching visitors and leaving and re-entering permitted.
Medical Imaging	Visitor/support partner can be permitted to escort the patient to the department and may be allowed to wait in a designated waiting area.

LOCATION/SERVICE	GUIDELINE
Primary Care Clinics	No visitors/support partners permitted except for one parent/guardian of a minor.
Surgical Associates/Urology	One visitor/support partner permitted and must accompany the patient during the appointment. Cannot wait in waiting area.
Orthopedic Associates	One visitor/support partner permitted and must accompany the patient during the appointment.
Better Health Center	One visitor/support partner permitted and must accompany the patient during the appointment.
Wound Care Center	No visitors/support partners permitted due to space limitations.
Rehab Services	No visitors/support partners permitted except for one parent/guardian of a minor.
SSM-Dean Specialty Clinics	One visitor/support partner permitted.
UW Specialty Clinics	Adult patients are able to have one visitor (age 16 or older).
Associated Podiatrists	One visitor/support partner permitted.
Prairie Clinic Women's Health Center	One visitor/support partner permitted.
Pastoral Visits	<p>Pastoral visits for end-of-life patients or when patient has no other visitors.</p> <p>Clergy must check in at main lobby or emergency department reception desk prior to entering patient care areas. Virtual visits encouraged.</p>