

VISITOR/SUPPORT PARTNER GUIDELINES

Effective Date: March 19, 2021

General Guidelines: Applies to all visitors/support partners at all applicable locations.

Must be symptom-free. Symptoms include:

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| <ul style="list-style-type: none"> • fever 100°F or higher • cough • shortness of breath or difficulty breathing • chills • muscle pain (not related to exercise) • sore throat | <ul style="list-style-type: none"> • new loss of taste or smell • runny nose • nasal congestion • headache • severe fatigue/exhaustion • nausea or vomiting • diarrhea |
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- ✓ Cannot have had a diagnosis of COVID19 in the last 10 days OR exposure to known positive case in last 14 days OR awaiting the results of a COVID19 test (not including pre-surgical COVID19 test).
- ✓ **Medical-grade ear loop face masks supplied by SPH must be used at all times – No Exceptions.** Those who cannot tolerate a personal face covering will not be allowed to enter.
- ✓ Visitor/support partners must be 18 years or over per adult patient.
- ✓ Pediatric patients – Number of support partners depends on location.
- ✓ Congregating in common spaces is not permitted.
- ✓ Respect physical distancing (maintain 6-foot distance).
- ✓ Food must be consumed in patient room. Café dining is staff-only at this time.
- ✓ Clergy visits permitted for end-of-life situations or when patient has no other visitors. Virtual clergy visits are encouraged.

LOCATION/SERVICE	GUIDELINE
Emergency/Urgent Care	One patient support partner permitted to accompany the patient into the exam/treatment area per screening protocol.
Surgery Center – Outpatient	Visitor/support partner may accompany patient.
Joint Health Center	One patient support partner (Coach) permitted during the duration of the patient stay. If the patient does not have a coach, one visitor per 24-hour period is permitted. Patients with a coach cannot have additional visitors.
Birth Center	One support partner may accompany patient.
Acute Care – Med/Surg	One visitor/patient support partner permitted. One visitor per 24-hour period. Virtual visits are encouraged.
Medical Imaging	Visitor/support partner can be permitted if planned for in advance or if the patient is in need of a support partner to escort them to the department.
Primary Care Clinics	No visitors/support partners permitted except for one parent/guardian of a minor.
Surgical Associates/Urology	One visitor/support partner permitted and must accompany the patient during the appointment. Cannot wait in waiting area.
Orthopedic Associates	One visitor/support partner permitted and must accompany the patient during the appointment.

LOCATION/SERVICE	GUIDELINE
Better Health Center	One visitor/support partner permitted and must accompany the patient during the appointment.
Wound Care Center	No visitors/support partners permitted due to space limitations.
Rehab Services	No visitors/support partners permitted except for one parent/guardian of a minor.
SSM-Dean Specialty Clinics	One visitor/support partner permitted.
UW Specialty Clinics	Adult patients are able to have one visitor (age 16 or older).
Associated Podiatrists	No visitors/support partner permitted.
Prairie Clinic Women's Health Center	One visitor/support partner permitted.
Pastoral Visits	<p>Pastoral visits for end-of-life patients or when patient has no other visitors.</p> <p>Clergy must check in at main lobby or emergency department reception desk prior to entering patient care areas. Virtual visits encouraged.</p>