

VISITOR/SUPPORT PARTNER GUIDELINES

Effective Date: March 1, 2021

General Guidelines: Applies to all visitors/support partners at all applicable locations.

Must be symptom-free. Symptoms include:

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| <ul style="list-style-type: none"> • fever 100°F or higher • cough • shortness of breath or difficulty breathing • chills • muscle pain (not related to exercise) • sore throat | <ul style="list-style-type: none"> • new loss of taste or smell • runny nose • nasal congestion • headache • severe fatigue/exhaustion • nausea or vomiting • diarrhea |
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- ✓ Cannot have had a diagnosis of COVID19 in the last 10 days OR exposure to known positive case in last 14 days OR awaiting the results of a COVID19 test (not including pre-surgical COVID19 test).
- ✓ **Medical-grade ear loop face masks must be used at all times – No Exceptions.** Those who cannot tolerate a personal face covering will not be allowed to enter.
- ✓ Visitor/support partners must be 18 years or over per adult patient.
- ✓ Pediatric patients – Number of support partners depends on location.
- ✓ Congregating in common spaces is not permitted.
- ✓ Respect physical distancing (maintain 6-foot distance).
- ✓ Food must be consumed in patient room. Café dining is staff-only at this time.
- ✓ Clergy visits permitted by for end-of-life situations or when patient has no other visitors. Virtual clergy visits are encouraged.

LOCATION/SERVICE	GUIDELINE
Emergency/Urgent Care	One patient support partner permitted to accompany the patient into the exam/treatment area per screening protocol.
Surgery Center – Outpatient	One patient support partner permitted to participate in receiving post-procedure discharge instructions and to escort patient out of building. Virtual visits are encouraged.
Joint Health Center Beginning March 15, 2021	One patient support partner (Coach) permitted during the duration of the patient stay. If the patient does not have a coach, one visitor per 24-hour period is permitted. Patients with a coach cannot have additional visitors.
Birth Center	One support partner may accompany patient.
Acute Care – Med/Surg Beginning March 15, 2021	One visitor/patient support partner permitted at a time. More than one visitor each day is permitted, but each visitor can enter/leave the building only once each day. Virtual visits are encouraged.
Medical Imaging	Visitor/support partner can be permitted if planned for in advance or if the Entry Screener determines it is in the best interest of the patient that their support partner escort them to the department.
Primary Care Clinics	No visitors/support partners permitted except for one parent/guardian of a minor.
Surgical Associates/Urology	One visitor/support partner permitted and must accompany the patient during the appointment. Cannot wait in waiting area.

LOCATION/SERVICE	GUIDELINE
Orthopedic Associates	One visitor/support partner permitted and must accompany the patient during the appointment.
Better Health Center	One visitor/support partner permitted and must accompany the patient during the appointment.
Wound Care Center	No visitors/support partners permitted due to space limitations.
Rehab Services	No visitors/support partners permitted except for one parent/guardian of a minor.
SSM-Dean Specialty Clinics	One visitor/support partner permitted.
UW Specialty Clinics	No visitors/support partner permitted.
Associated Podiatrists	No visitors/support partner permitted.
Prairie Clinic Women's Health Center	One visitor/support partner permitted.
Pastoral Visits	<p>Pastoral visits for end-of-life patients or when patient has no other visitors.</p> <p>Clergy must check in at main lobby or emergency department reception desk prior to entering patient care areas. Virtual visits encouraged.</p>